

*** Inspection of aerator(s), irrigation pump(s), disinfection device, chlorine supply, electrical circuits, distribution system, spray field vegetation, sludge reading from pump tank and overall condition of system.**

- All Warranty Plans are subject to warranty inspection. No parts will be covered until warranty inspection is performed.

- Our warranty 1, warranty 2 and warranty 3 plans are inspection plans and extended warranty plans on 500 gallon per day aerobic spray plants and cover these parts as indicated: - Mechanical items are water pumps and air compressors. These warranty plans do not cover aerators manufactured by Jet or Norweco, we can use a aftermarket part or if unit can be rebuilt we will consider it on a case by case bases or prorate the item. We will not cover Norwecos' Bio Kinetic Filter.

- Norweco systems - The Bio Kinetic filter is cleaned at an hourly rate in 15minute increments. Customer can request cleaning of this device at every service or as per requested. We will not be responsible for device breaking when removed or reinstalled.

- Electrical components are control panel, and wiring from control panel to pump tank.

We will not cover any fixed film or media devices. - These warranty plans do not cover pre-existing conditions, accidental damages/improper usage, acts of nature (floods, wind, tornadoes, snow, ice, drought, lightning), overloads, ants/rodents, unauthorized repairs, theft or anything that is not considered normal operation of the system. - We will not cover pumping due to overloading of system or because of leaky tanks. Not to exceed 1 sludge removal (pumping) every 3 years.- Norweco systems - The Bio Kinetic filter is cleaned at an hourly rate in 15minute increments. Customer can request cleaning of this device at every service or as per requested. We will not be responsible for device breaking when removed or reinstalled. - We will not cover poor installation methods, leaky tanks, leaky risers, failing tanks, or sewage lines.

BJWSI will not be held liable or responsible for any sickness, health issues, death or any other damages that may directly or indirectly relate to the OSSF system. - Contract can be terminated by BJWSI if payment is not made. In the event if payment(s) are not made your contract will be terminated and if any repairs were made such as chlorine delivered, parts installed or any other charges that were incurred you will be billed for full amount of these items including labor costs

B & J Wakefield Services, Inc. (BJWS) will inspect and/or maintain the OSSF of residence at location specified in this contract for the amount of time indicated in this contract. This inspection will cover (1) checking the irrigation pump and spray field to be sure they are operating, (2) checking any warning lights and/or audible alarms for motor malfunctions or failure and (3) testing effluent as required for your type of system. Repair and replacement parts will be an additional charge separate from regular maintenance, and if any lab cost are involved. Before any additional work is done, an agreement on time and price for parts and labor will be made. Some items may require deposits. Full payment is required upon job completion. Service charges apply on all service calls other than regular maintenance. If payment is not received this contract will be voided. You will be contacted by letter as well as the regulating authority. Payments made after 30 days will have an interest rate of 8% APR, after 90 days a \$20 late fee will be assessed and after 180 day's account will go to collections and/or lien placed along with fees for collection will be assessed. If you wish to cancel your contract; please notify us by mail or phone so that we can fill out the appropriate forms. All contracts are for one year; no refunds will be issued. BJWSI is not responsible for any overdrafts on your banking account if debit card is used for your account on file with us.

If the customer notices a problem with the OSSF System, they need to contact B & J Wakefield Services, Inc. as soon as possible. BJWSI will respond within 48 business hours either by phone, fax, email or text to set up a date for repair. Customer is not contracted to BJWSI for repairs just for inspections only. Additional services provided per plan chosen. (see attached plans). By signing this contract; the customer is allowing B & J Wakefield Services, Inc. or a representative of BJWS to gain access to property of location listed above to maintain and service the OSSF system. Customer will only be notified before we enter property if additional annual fee is paid to setup appointment to inspect or repair properties where the OSSF system is located. If repairs are to be less than \$100.00; BJWS may determine if necessary, to proceed with repair to OSSF system without notifying customer; unless customer request otherwise. Any repair over \$100.00 will be scheduled with customer's permission. B & J Wakefield Services, Inc. will not be held liable for damages to property; sewer backups; gaining access to property; or for any items in or around OSSF system. For example; gates, lids, piping, gardens, bushes, plants, walls, failures or results of failures with OSSF system and etc. We do ask customers to leave access to all components of the OSSF system so that we may work or inspect the system without complications. Price sheet (see attached) is part of contract. THE DISINFECTION UNIT WILL BE MAINTAINED BY THE CUSTOMER. Contract start date can be changed by BJWSI Inc., to date of final signature. Contract not valid without approved stamp.